

RETURNS

If an order was correctly filled by Belwith Keeler Decor Solutions and the customer is choosing to return it, the customer will incur a 25% restocking fee for processing the return including repackaging, processing, and restocking. Please list the order number from the original order, the item part number and quantity, and the reason for the return.

If the return is due to a Belwith Keeler, please reach out to Customer Service (rga@belwith.com) to obtain an RGA number and call tag for us to pay for the return freight. Please specify your order number from the original order when requesting an RGA number. Please write RGA and RETURN on the exterior of the box, for us to process the package quickly.

Returns must be packed properly to prevent damage and must be returned in original unopened poly bag. Returns must be processed within 60 days of our invoice date.

For questions or concerns about this product, contact our Claims
info@buildmyplace.com
or
call us at 740-697-5223.