



Terms and Conditions

This document outlines the agreement between Woof Wag CIC, the event organiser, and the participant ("the Participant") for the Woof Wag Festival on 22 May 2027 at Wicksteed Park, Kettering. By booking a stallholder space, or agreeing to supply a service/activity, the Participant consents to the following terms.

1. General

- **Acceptance:** Woof Wag CIC reserves the right to accept or decline any application to ensure a diverse range of products and services.
- **Payment:** Your booking is confirmed only upon receipt of full payment. Payment is non-refundable.
- **Event Postponed:** We will always have the safety of attending dogs in mind, therefore, if extreme heat conditions are predicted, Woof Wag CIC may take the decision to postpone the event to a later date. Your booking will remain valid and transferred to the new published date. We are not responsible for any other costs you may have incurred related to the event being postponed.
- **Cancellation:** In the unlikely event that Woof Wag CIC cancels the festival, all fees will be refunded in full. We are not responsible for any other costs you may have incurred.

2. Stand Allocation and Setup

- **Location:** Stand locations are at the sole discretion of Woof Wag CIC. While we will consider requests, we cannot guarantee a specific spot.
- **Pitch Size:** You must not exceed the dimensions of the pitch you have booked. Your entire display, including signage and equipment, must be contained within your allocated space to ensure safety for all attendees.

- **Setup/Breakdown:** Specific timings and instructions for vehicle access, setup, and breakdown will be available to all Participants closer to the event date. Participants must keep to the set-up and breakdown times.
- **Parking:** All vehicles must be parked as instructed by the event organiser; this information is provided to all Participants in advance of the event, as well as being confirmed again on the day. There is no exception to the parking regulations, and no discussion will be entered into on the day of the event.
- **Vehicle Registration Number/s:** It remains the Participant's responsibility to supply an up-to-date car registration number. This is to benefit from the agreed free parking at Wicksteed Park on the day of the festival. The event organiser will only settle a parking fine if an administrative error was made by Woof Wag CIC.
- **Movement:** No unauthorised vehicle movement is permitted on site whilst the festival is open to the public which includes the movement of large boxes and trolleys.
- **Rubbish:** You are responsible for clearing all your rubbish from the site at the end of the day. Please note that stallholder rubbish must not be placed in the public bins. At the end of the event, your stand space must be left clear.

3. Gazebos and Stallholder Equipment

- **Own gazebo:** Participants are provided outdoor space only and must bring their own gazebo in accordance with the booked stallholder size. You also have to provide your own tables and chairs.
- **Safety:** You must ensure that your gazebo/marquee is suitable for outdoor use, is secured and can withstand strong winds, if necessary. All stallholder spaces are on grass.
- **Damages:** Woof Wag CIC accepts no responsibility for any damages or injury caused by any stallholder gazebo which breaks, collapses or is damaged by the weather.

4. Insurance, Health, and Safety

- **Public Liability Insurance:** All Participants must have their own Public Liability Insurance. You are required to submit a copy of this insurance when confirming your booking.
- **Risk Assessment:** You are required to complete and submit a risk assessment for your activities before the event.
- **Product Sales:** You may only sell the products or services listed on your booking form. Woof Wag CIC reserves the right to ask for the removal of any item deemed unsuitable or not listed on your booking form.
- **Food and Drink:** If you are selling or providing food or drink, you must comply with all relevant food hygiene regulations. Proof of compliance, including any required certificates, must be available for inspection.

5. Conduct and Responsibility

- **Behaviour:** Participants are expected to act professionally and respectfully toward other Participants, festival visitors, dogs, event volunteers, and venue employees. Woof Wag CIC has a zero-tolerance policy for abuse or inappropriate behaviour.
- **Animal Welfare:** In line with our mission, all Participants must follow the event's Animal Welfare Guidelines, including keeping dogs on leads and cleaning up after them. No Participant may use, promote, or display any form of aversive dog training equipment (e.g., choke chains, electric collars).
- **Security:** Woof Wag CIC is not liable for any loss, damage, or theft of your products, equipment, or personal property. You are responsible for the security of your own stallholder space at all times.

6. Photography and Promotion

- By taking part in the Woof Wag Festival, you grant Woof Wag CIC permission to use your organisation name, logo, and any photographs or videos taken of your stallholder/activity space and staff for future promotional purposes.

7. Indemnification

- The Participant shall indemnify, defend, and hold harmless Woof Wag CIC, its officers, employees, agents, and volunteers (collectively, the "Indemnified Parties") from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses (including, without limitation, reasonable legal fees and costs) arising out of or in connection with:
 - The Participant's involvement in the Event.
 - Any act or omission by the Participant, its employees, agents, or guests.
 - Any injury to persons (including death) or damage to property caused by the Participant's products, services, equipment, or setup.
 - Any breach by the Participant of the terms and conditions of this Agreement.
 - Any claim, suit, or demand for personal injury, property damage, or otherwise brought by a third party, including members of the public, guests, or other attendees, that is in any way related to the Participant's presence or activities at the Event.
- This indemnification obligation shall apply regardless of whether the claim or liability is based on tort, contract, or any other legal theory, and shall not be limited by any public liability insurance held by the Participant.

The Participant's obligation to indemnify the Indemnified Parties will be reduced only to the extent that any claims are finally adjudicated to have been caused by the gross negligence or wilful misconduct of Woof Wag CIC.

