

Connor Hatch



📍 Montesano, WA 98563

✉ connor@hatch.fyi

☎ (360) 500-0080

🔗 hatch.fyi

🚗 WA State Non-CDL Class C

🗨 he/him/his

Professional Experience

Vacasa LLC, Housekeeper (Seasonal)

07/2023 – 04/2024 | Westport, WA

Completed cleans for multiple vacation rental properties after guest checkouts and before next guest check-in. My duties consisted of a blend of cleaning homes and condos in a timely and quality manner. This included every room in the property, the yard(s), and the laundry.

Northwest Restaurants, Inc., Team Member (KFC)

06/2017 – 05/2019 | Aberdeen, WA

Focusing on quality & speed of service, I interacted with restaurant guests face-to-face & over a headset to collect food orders, answer questions, & handle payments. I closed with the night manager.

Xerox, Inc., Customer Service Representative

08/2015 – 12/2015 | Lacey, WA

I handled customer service calls for the largest mobile telecom company in the U.S. I performed device troubleshooting, resolved billing errors, processed bill payments, & placed orders for customers.

Pick-Rite Thriftway, Courtesy Clerk

12/2012 – 04/2015 | Montesano, WA

As my first job, I was able to learn all the basics of customer service by interacting with grocery store customers face-to-face. I learned to work with a team and to take direction from my manager.

Education

High School Diploma, Montesano Jr-Sr High School

2010 – 2014 | Montesano, WA

- 3.98 GPA
- Salutatorian

Skills

Customer Care

Microsoft Office/Microsoft Windows

Google Workspace

Cash Handling

Call Center

Food Service

Housekeeping

Certificates

Food Handler's Permit

References

Marissa Karstens, Local Operations Manager,

Vacasa LLC

(360) 480-6697

Kathleen Holsted, Regional General Manager,

Northwest Restaurants, Inc.

(360) 533-5761

Earl Sherman Jr., Assistant Manager,

Northwest Restaurants, Inc.

(360) 580-2214

(Additional references available upon request.)