SSD7000 RAID Management Guide

V1.13-Jan 9th 2023

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HighPoint RAID Management Software

Your Choice – Graphical or Text-only interfaces

HighPoint understands that one size doesn't fit all - when it comes to maintaining critical storage configurations, each customer has specific needs and preferences. We have developed both graphical and text-based management interfaces for the SSD7000, SSD7500 series and SSD7749 series NVMe RAID Controllers and SSD6444 RAID enclosure. To simplify installation and upgrade procedures, both interfaces are packaged into a single download, and are available for each operating system platform.

Both management interfaces share universal layouts across all major operating systems, and can be administered locally or remotely via an internet connection. – if you are comfortable with the Windows release, you will have no problem managing NVMe RAID configurations installed for a Linux distribution.

The Web RAID Management Interface (**WebGUI**), is a simple, and intuitive web-based management tool available for Windows /Linux /Mac operating systems. It is an ideal interface for customers unfamiliar with RAID technology. The Wizard-like Quick Configuration menu allows even the most novice user to get everything up and running with a few simple clicks. Experienced users can fine tune configurations for specific applications using the Advanced Options menu.

The **CLI** (command line interface) is a powerful, text-only management interface designed for advanced users and professional administrators. The universal command lines work with any platform, and are shared across our entire product line. Comprehensive user guides are available for the CLI, and are included with the most recent product updates available from the Software Updates section of the product category webpages.

Using the HighPoint RAID Management (WebGUI) Software

This guide provides an overview of the Web-RAID Management graphical user interface, also known as the WebGUI. The WebGUI is an intuitive, yet comprehensive management tool designed for users of any experience level.

Starting the WebGUI

How to login WebGUI in Windows/Mac

Double click the Desktop ICON to start the software using the system's default web browser. It will automatically log-in to the WebGUI.

The password can be set after the first log-in. To change the password, select **Setting>Security** from the menu bar.

Windows:

Mac：

How to login WebGUI in Linux

Enter http://127.0.0.1:7402 into the **browser** to log into the **WebGUI, 7**402 is the WebGUI's Port Number, which can be modified.
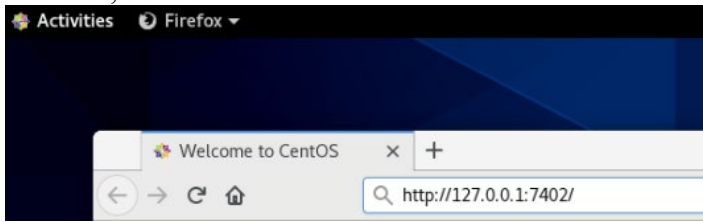
The password can be set after the first log-in. To change the password, select **Setting>Security** from the menu bar (see page 22 for more information).

Verify the Controller Status

a) The **Global View** Tab will display the overall status of the controller.
b) RAID configurations are listed under **Logical Device Information**.
c) The individual NVMe SSDs are listed under **Physical Device Information.**

SSD7202/7502:
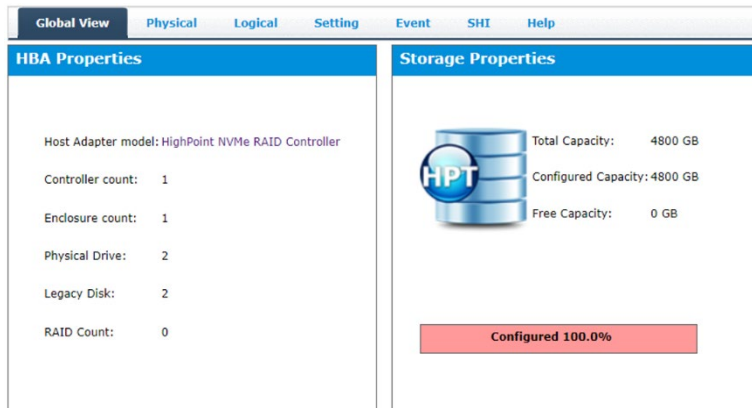
SSD7101A/7120/7105/7204/7104/6540/6540M/7505/6444

SSD7540/ SSD7184/7180/7140A/7580A/7580B/7749M/7749E:

Creating an Array

Single controller to create an array

1. Open the WebGUI
2. Select the proper **controller** from the drop down on the top left
3. Click the **Logical** tab
4. Click **Create Array**

SSD7202 /7502：

SSD7000 RAID Management Guide

SSD7101A/7105/7204/7104/6540M/7505：

Controller(1): NVMe ∨

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Global View   Physical   **Logical**   Setting   Event   SHI   Help

Create Array

Create Array
Spare Pool
Logical Device
Rescan

Array Type:	RAID 0 ∨			
Array Name:	Default			
Initialization Method:	Keep Old Data ∨			
Cache Policy:	∨			
Block Size:	512K ∨			

Select All	Location	Model	Capacity	Max Free
☐	1/E1/1	Samsung SSD 970 EVO Plus 500GB	500.10 GB	0.00 GB
☐	1/E1/2	Samsung SSD 970 EVO Plus 500GB	500.10 GB	0.00 GB
☐	1/E1/3	Samsung SSD 970 EVO Plus 500GB	500.10 GB	0.00 GB
☐	1/E1/4	Samsung SSD 970 EVO Plus 500GB	500.10 GB	0.00 GB

Available Disks:

Capacity:
(According to the max free space on the selected disks) Maximum (MB)

Create

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SSD7540/7140A:

Controller(1): NVMe ∨

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Global View   Physical   **Logical**   Setting   Event   SHI   Help

Create Array

Create Array
Spare Pool
Logical Device
Rescan

Array Type:	RAID 0 ∨
Array Name:	Default
Initialization Method:	Keep Old Data ∨
Cache Policy:	∨
Block Size:	512K ∨
Number of RAID5 member disks:	3 ∨

Select All	Location	Model	Capacity	Max Free
☐	1/E1/1	Samsung SSD 970 PRO 512GB	512.11 GB	0.00 GB
☐	1/E1/2	Samsung SSD 970 PRO 512GB	512.11 GB	0.00 GB
☐	1/E1/3	Samsung SSD 970 PRO 512GB	512.11 GB	0.00 GB
☐	1/E1/4	Samsung SSD 970 PRO 512GB	512.11 GB	0.00 GB
☐	1/E1/5	Samsung SSD 970 PRO 512GB	512.11 GB	0.00 GB
☐	1/E1/6	Samsung SSD 970 PRO 512GB	512.11 GB	0.00 GB
☐	1/E1/7	Samsung SSD 970 PRO 512GB	512.11 GB	0.00 GB
☐	1/E1/8	Samsung SSD 970 PRO 512GB	512.11 GB	0.00 GB

Available Disks:

Capacity:(According to the max free space on the selected disks) Maximum (MB)

Create

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SSD6444/7120

Controller(1): NVMe ∨

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Global View   Physical   **Logical**   Setting   Event   SHI   Help

Create Array

Create Array
Spare Pool
Logical Device
Rescan

Array Type:	RAID 0 ∨
Array Name:	Default
Initialization Method:	Keep Old Data ∨
Cache Policy:	∨
Block Size:	512K ∨

Select All	Location	Model	Capacity	Max Free
☐	1/E1/5	KIOXIA KCD71RUG960G	960.12 GB	960.12 GB
☐	1/E1/6	KIOXIA KCD71RUG960G	960.12 GB	960.12 GB
☐	1/E1/7	Micron_9300_MTFDHAL3T8TDP	3.84 TB	0.00 GB
☐	1/E1/8	KIOXIA KCD71RUG960G	960.19 GB	0.00 GB

Available Disks:

Capacity:
(According to the max free space on the selected disks) Maximum (MB)

Create

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SSD7184/7180/7580/7749M/SSD7749E:
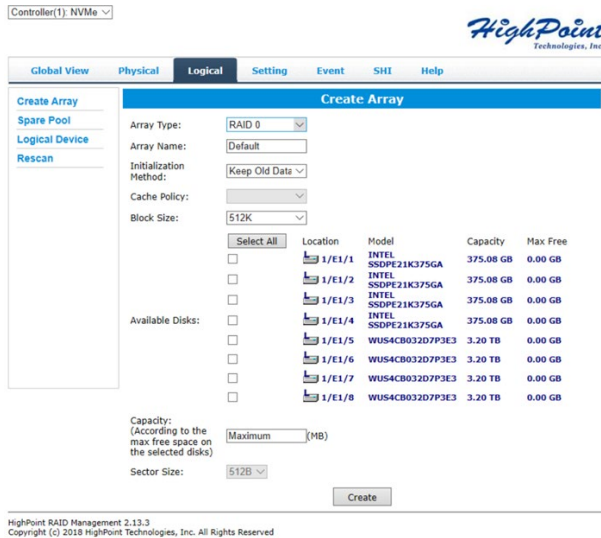
Using the Cross-Sync feature to create an array

Note: This function is only supported by SSD7101A-1，SSD7104，SSD7105, SSD7120, SSD7202, SSD7505，SSD7749M, SSD7749E controllers

For more information about Cross-Sync, please submit a Support Ticket via our Online Support Portal, or contact sales@highpoint-tech.com

1. Open the WebGUI.
2. Select the appropriate controller using the drop-down menu found in the upper left-hand corner of the interface.
3. Click the Logical tab.
4. Click Create Array – it should recognize the SSD's attached to both cards.
   SSD7101A-1/7104/7105/7505:

SSD7120:

SSD7202:

SSD7749M/SSD7749E:

Location	Model	Capacity	Max Free
1/E1/1	WD Red SN700 1000GB	1.00 TB	1.00 TB
1/E1/2	WD Red SN700 1000GB	1.00 TB	1.00 TB
1/E1/3	WDC WDS240G2G0C-00AJM0	239.98 GB	239.98 GB
1/E1/4	WD Green SN350 1TB	1.00 TB	1.00 TB
1/E1/5	KXG60ZNV1T02 TOSHIBA	1.02 TB	1.02 TB
1/E1/6	WDC WDS500G1B0C-00S6U0	500.02 GB	500.02 GB
1/E1/7	KXG60ZNV1T02 TOSHIBA	1.02 TB	1.02 TB
1/E1/8	WDS100T3X0C-00SJG0	1.00 TB	1.00 TB
1/E2/1	SAMSUNG MZTL21T9HCJR-00A07	1.92 TB	1.92 TB
1/E2/2	SAMSUNG MZTL21T9HCJR-00A07	1.92 TB	1.92 TB
1/E2/3	SAMSUNG MZTL21T9HCJR-00A07	1.92 TB	1.92 TB
1/E2/4	SAMSUNG MZTL21T9HCJR-00A07	1.92 TB	1.92 TB
1/E2/5	SAMSUNG MZTL21T9HCJR-00A07	1.92 TB	1.92 TB
1/E2/6	SAMSUNG MZTL21T9HCJR-00A07	1.92 TB	1.92 TB
1/E2/7	SAMSUNG MZTL21T9HCJR-00A07	1.92 TB	1.92 TB
1/E2/8	SAMSUNG MZTL21T9HCJR-00A07	1.92 TB	1.92 TB

5. You can view information about both controllers using the **Physical** tab. Note, the interface will refer to the controllers as "Enclosure 1" and "Enclosure 2".

Array Type

This drop-down menu allows you to specify the RAID level. An array is a collection of physical disks that will be one virtual drive by your Operating System (OS).

The SSD7202 /7502 is capable of creating the following types of arrays:
- RAID 0 — Striping
- RAID 1 — Mirroring

The SSD7101A-1/SSD7105/SSD7120/SSD6444/SSD6540/SSD6540M/SSD7104/SSD7204/ SSD7180/ SSD7184/ SSD7505 /SSD7140A/SSD7540/ SSD7580A/ SSD7580B/ SSD7749M and SSD7749E controllers can create the following types of arrays:

- RAID 0 — Striping
- RAID 1 — Mirroring
- RAID10 — Striping Mirrored array

Each RAID level has its pros and cons based on the application you use it for (Note: Refer to RAID level Quick Reference)

Array Name: the name that will be displayed in Logical Device Information (Default: RAID_<level>_<array number>)

Initialization Method:

Initialization of a disk sets all data bits to 0, essentially clearing all the data on the drive. It is important to initialize disks as previous data physically stored on the drive may interfere with new data.

- **Keep Old Data:** This option skips the initialization process and all data on each physical disk of the array will be untouched.
- **Quick Init**: This option grants immediate access to the RAID array by skipping the initialization process, but it will delete all data. Note*: Skipping initialization is generally not recommended as residual data on disks may interfere with new data in the future.
- **Foreground**: The array initialization process will be set at high priority. During this time array is not accessible, but the initialization process will complete much faster.
- **Background**: The array initialization process will have a lower priority. During this time the array will be accessible, but the initialization process will take much longer to complete.

Note: Using a Samsung 970 EVO Plus 500GB as an example; RAID1 Initialization (Foreground) time is approximately 10 minutes. Initialization using the Background option would take 12 minutes to complete.

Background and Foreground Initialization

Foreground initializing the array will completely zero out the data on the disks, meaning the disk will be completely wiped and every bit on the disk will be set to 0. Background initialization means the array will still be created, and you can still write new data onto the array. But when your array requires rebuilding, residual data left behind may interfere with the process.

Block Size (default: 512K)
Windows：
SSD7105/7202/7502/7505/7540/7580A/7580B/7749M/7749E: [supported block sizes: 64K/128K/256K/512K]
SSD7101A−1/SSD7120/7104/6444/6540/6540M/7204/7184/7180/7140A: [supported block sizes: 16K/32K/64K/128K/256K/512K/1024K]

Mac：
SSD7105/7502/7505/7540/7101A-1/7120/7104/6444/6540/6540M/7204/7140A/7749M/7749E:
[supported block sizes16K/32K/64K/128K/256K/512K/1024K]

Linux:
SSD7105/7502/7202/7505/7540/7101A-1/7120/7104/6444/6540/6540M/7204/7184/7180/7140A/
7580A/7580B/7749M/7749E: [supported block sizes: 128K/256K/512K]

Adjusting the block size towards your disk usage can result in some performance gain.

In a typical RAID configuration, data of the virtual drive is striped (or spread across) the physical drives. Having a smaller array block size will increase the likelihood of accessing all physical drives when processing large I/O requests. Multiple physical drives working in parallel increases the throughput, meaning better performance.

For smaller I/O requests (512 bytes to 4 kilobytes), it is better to have each individual disk handle their own I/O request, improving the IOPS (I/O per second), rather than having one tiny I/O request being handled by multiple disks.

Capacity (Default: Maximum)

This section allows you to set the total amount of space you want the RAID array to use. When creating RAID levels, disk capacities are limited by the smallest disk.

An example of how disk capacities are limited by smallest disk:

- You have 2 drives connected to the enclosure.
- The first drive is 6 TB, the second is 4 TB
- After creating a RAID level 1 using both drives and maximum capacity, the first drive will have 2 TB, the second 0 TB of free capacity
- The free capacity on the second drive can be used to create a separate array with other drives.

Adding Spare Disks

Note: This function is only supported by SSD7101A-1, SSD7105, SSD7505, SSD6444, SSD6540, SSD6540M, SSD7120, SSD7184, SSD7180, SSD7104, SSD7204, SSD7140A, SSD7540, SSD7580A, SSD7580B, SSD7749M and SSD7749E RAID controllers.

Spare disks are physical disks that will immediately replace critical disks in an array.

SSD7105:

SSD7540:

To add spare disks:

1. Open the WebGUI
2. Click Logical
3. Click Spare Pool:

SSD7105:

SSD7540:

4. Check the box for the disk you want as a spare under **Available Disks**

5. Click **Add Spare,** and confirm by selecting OK from the pop-up window:

This site says...

1 disk(s) will be added to spare pool. Do you want to continue?

OK	Cancel
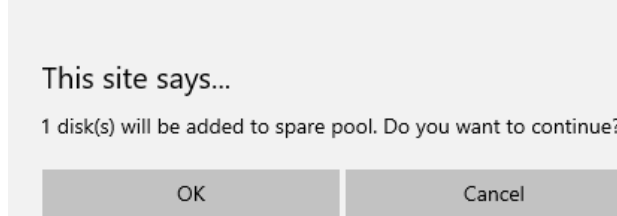
6. The disk has now been assigned as a spare. Click **OK** to confirm:

This site says...

Disk 'Device_1_E1_1' (Location: 1/E1/1) has been put into spare pool successfully.

☐ Don't let this page create more messages

OK
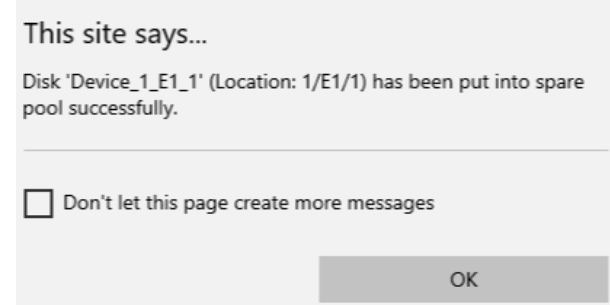
Disks added to the spare pool will be displayed under **Spare Pool** and can be removed by checking the box before the target drive, then click the **Remove Spare** button.

Physical drives marked as a spare will automatically be added to an array whenever there is a disk failure. This feature minimizes the chances of a data loss by reducing the time an array is in the critical status.

Obtaining Logical Device Information

The Logical device tab is the default page after clicking the Logical tab of the HRM. This page contains information about your RAID arrays and the individual disks your system detects.

Logical Device Information

Arrays you create and the properties associated with them will appear here.

Maintenance

Once an array has been created, the Maintenance menu provides options to maintain or edit it. To access the Maintenance menu, click the **Maintenance** button towards the right-hand side of the array name.

Global View	Physical	**Logical**	Setting	Event	SHI	Help

Logical Device Information

Name	Type	Capacity	BlockSize	SectorSize	OS Name	Status	
RAID_0_0	RAID 0	1.00 TB	512k	512B	HPT DISK 0_2	Normal	Maintenance

Create Array
Spare Pool
Logical Device
Rescan

Array Information

Clicking on the **Maintenance** button will show you the Array information box. Different array statuses (Normal, critical, disabled) will have different maintenance options.

Array Information &Maintenance Options: Normal Status
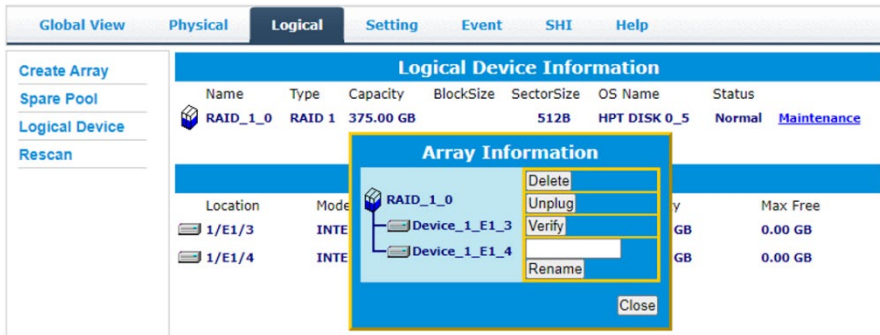
Arrays with the **Normal** status are healthy and functioning properly,
and have the following options:

Delete – deletes the selected RAID array
Unplug – in order to ensure data security, if you want to unplug NVMe while the system is working,
click unplug first and then unplug NVMe (**only support SSD7580B)**

Verify – verifies the integrity of the RAID array (**only support RAID1/10**)

Rename – renames the RAID array.

Array Information & Maintenance Options: Critical Status
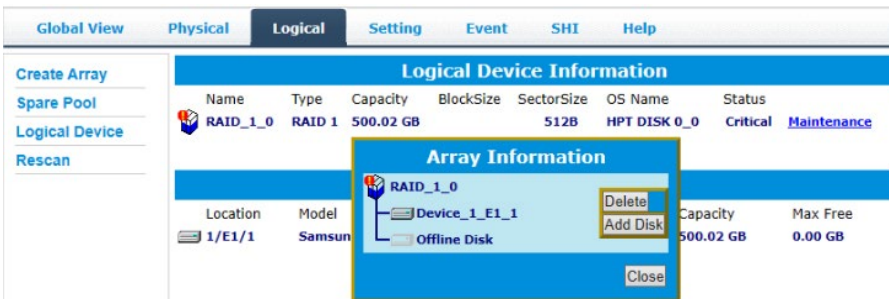
Arrays in the **Critical** status can be accessed and utilized, but are no longer fault tolerant. A Critical array
should be rebuilt as soon as possible to restore redundancy.
A critical status array has all the normal status options except the following:

- The Array can no longer be renamed
- **Add Disk** replaces the **Verify Disk** option

Once the array status changes to critical, the faulty disk will be taken offline and you can either:

- Reinsert the same disk
- Insert a new disk

Reinserting the same disk should trigger the rebuilding status, since data on the disk would be recognized.

If you insert a new disk, clicking **Add Disk** will give you the option to select that disk and add it to the array.

Array Information & Maintenance Options: Disabled Status

An array with the **Disabled** status means that the RAID level does not have enough disks to function.

- Your data will be inaccessible
- Rebuilding will not trigger, since the RAID array does not have enough parity data to rebuild.

Your options in Maintenance are:

- Delete

Delete – will delete the array

Physical Device Information

- **Unplug** — in order to ensure data security, if you want to unplug NVMe while the system is working, click **unplug** first and then unplug NVMe (**only support SSD7580B**)
- **Model** — model number of the drive connected
- **Revision** — revised version of drive
- **Location** — which controller and port the drive is in
- **Max Free** — total capacity that is not configured
- **Status** — Current state of drive
- **Serial Num** — Serial number of the drive

- **Capacity** — total capacity of the drive
- **PCIe Width** — PCIe width occupied by the driver
- **PCIe Speed** — Rate of current bandwidth

Rescan

Clicking **Rescan** will ask the driver to recheck and report the array status.
When Rescan is initiated by the WebGUI; the driver will immediately check and see whether the status of any disk has changed. If there are any changes, the status of the disks and RAID array will be updated to reflect this.

- Disk Status – if any disks were added or removed, or if a disk is no longer responding, the status will change.
- RAID status – the RAID array's status may change depending on the status of the disks.

System Setting

Note: The temperature unit function is only supported by windows and mac

Using this tab, you can change the following:

- Enable auto-rebuilding
- Enable rebuilding on error
- Restrict to localhost
- Set rebuild priority
- Set Enclosure Fan Speed
- Change port number
- Change Temperature Unit
- Change HRM password

System Setting

Enable auto rebuild (default: Enabled)
When a physical drive fails, the controller will take the drive offline. Once you re-insert or replace the disk, the controller will not automatically rebuild the array unless this option is enabled.

Enable continue rebuilding on error (default: Enabled)
When enabled, the rebuilding process will ignore bad disk sectors and continue rebuilding until completion. When the rebuild is finished, the data may be accessible but may also be inconsistent, due to any bad sectors that were ignored during the procedure. If this option is enabled, HighPoint recommends checking the event log periodically for bad sectors warnings.

Restrict to localhost access (default: Enabled)
Remote access to the controller will be restricted when enabled; other users in your network will be unable to remotely log in to the HRM.

Rebuild Priority (default: Medium)
You can specify the amount of system resources you want to dedicate to rebuilding the array. There are 5 levels of priority [Lowest, Low, Medium, High, Highest]

Fan Speed (default: Auto)
The default fan speed is Auto，you can adjust the speed of the fan，
There are 5 levels [Auto, Off, Low, Medium, High]

Port Number (default: 7402)
The default port that the HighPoint HRM listens on is 7402. You may change it to any open port.

Temperature Unit (default: °F)
The default temperature unit is Fahrenheit, you can change it to Celsius.

Password Settings

Changing your HRM password

Under Password Setting, type your new password, confirm it, then click **Submit**.

Recovering your HRM password

If you forget your password, you can delete the file hptuser.dat. Then, restart the computer and open the WEBGUI to set a new password.

For **Windows** Users:
1. Open **File Explorer**
2. Navigate to **C:/Windows/**
3. Delete **hptuser.dat**
4. Reboot

Email Setting

The following topics are covered under email:

SMTP Setting
Adding Recipients

You can instruct the controller to send an email out to the recipients of your choosing when certain events trigger (for more information, see Event Tab).

SMTP settings

Note: After you click **Change Setting,** the password field will be reset.

To set up email alerts:

Using a **Yahoo Mail** account as an example:

1. Check the **Enable Event Notification** box.

2. Enter the ISP server address name or SMTP name
    For example: **smtp.mail.yahoo.com**

3. Type in the email address of the **sender** (email account that is going to **send** the alert)
    For example: **hptu@yahoo.com**

4. Type in the account name and password of the sender

5. Type in the SMTP port (default: **25**)

6. Check the **support SSL** box if SSL is supported by your ISP (note the port value will change to **465**).

Email Precautions

If you want to receive notification mail using a Webmail account, you may need to modify the mailbox's permissions. The following example is for a Yahoo and outlook webmail account.

Yahoo Setting：

To change permission settings, please refer to the following link:
https://help.yahoo.com/kb/account/SLN27791.html?impressions=true

1. Log in to yahoo email; click "**Sign in**" to log in:
   https://www.yahoo.com
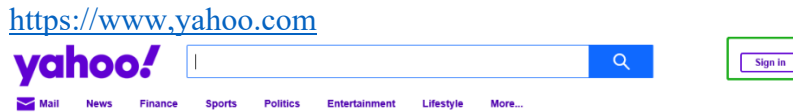
2. After a successful login, click "**Account Info**" under the user name：
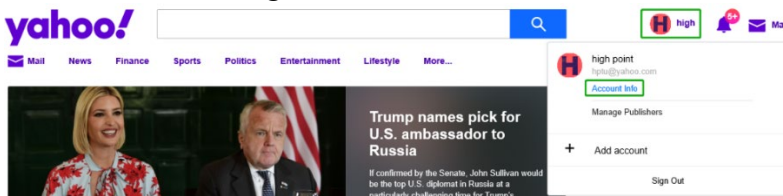
3. Go to the "**Account Info**" page, click "**Account Security**".
   On the "Account Security" page, click the "**Allow apps that use less secure sign in**" button:
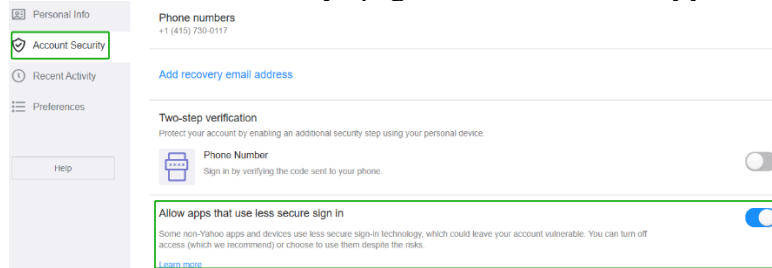
Outlook Setting：

1. Sign in to mail and set it up, Login email address link:
   https://outlook.live.com/mail/inbox
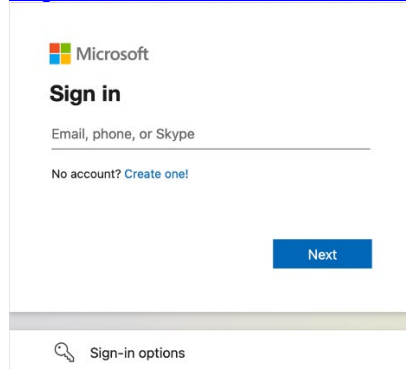
2. Click **Settings** in the upper right corner, select the lower left corner: **View all outlook settings**
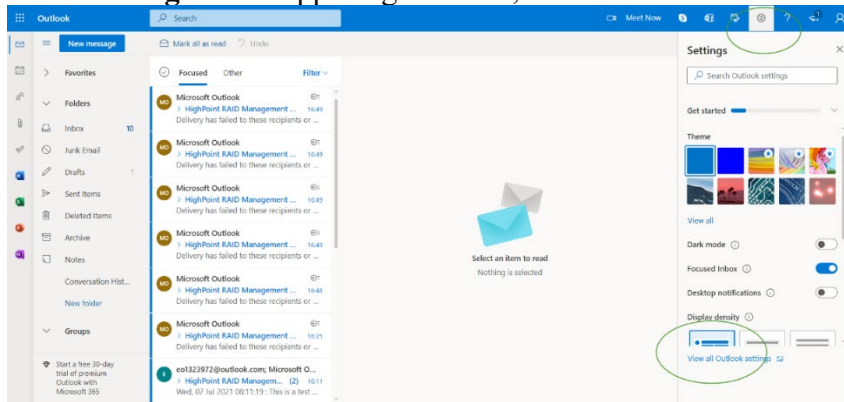
3. Enter the redirect page, select **mail**, then click **Sync email**
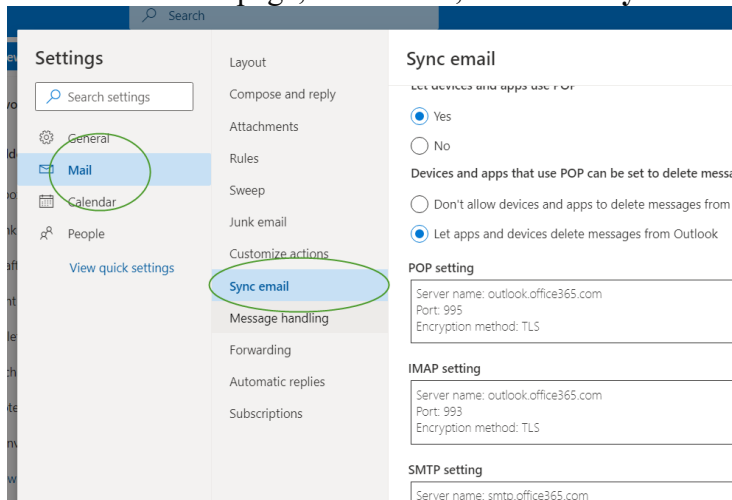
4. Let devices and apps use pop select '**yes**'

5. choose '**Let app and devices delete messages from Outlook**'

   Note: The screenshot below can be used as a reference. The POP setting is the mailbox server.
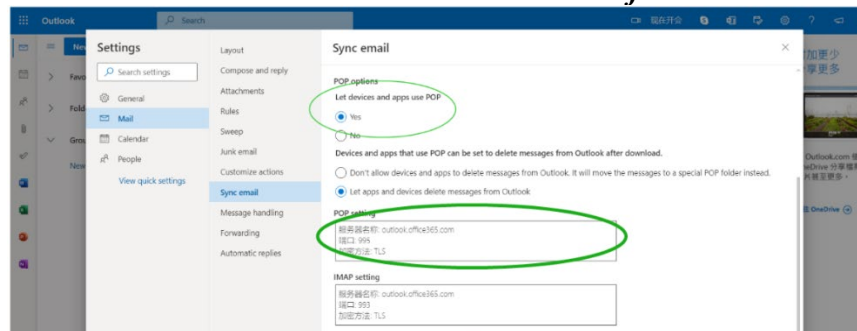
Note: If you are having trouble configuring notification for your Email account, please contact our Technical Support Department

How to Add Recipients

You can add multiple email addresses as receivers of a notice.

1. Type the email of the recipient in the **E-mail** text box
2. Type the name of the recipient in the **Name** text box
3. Set which type(s) of events will trigger an email using the respective **Event Level** check boxes.

4. (**Optional**) Click **test** to confirm the settings are correct by sending out a test email

5. Click **add** to add the 'recipient to recipient' list
6. The added recipient will display in under **Recipients**

The email will include the output recorded in the event log.

Example email message:
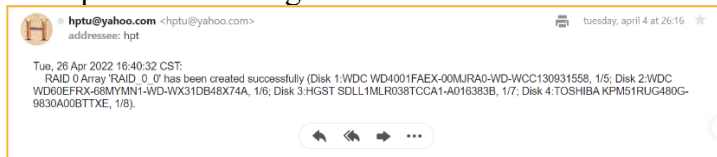
Figure 1. Example event log email

Event Tab

In the event tab, you can see log entries associated with the HighPoint device. The event log provides useful information when troubleshooting your set up.

In the event tab, there are four options available:

Download – Save the log file on your computer
Prev – View previous log page
Next – View next log page

SHI (Storage Health Inspector)

- S.M.A.R.T Attributes
- Schedule a task (Task list and Health Inspector Scheduler)

SHI outputs information collected using SMART (Self-Monitoring Analysis and Reporting Technology) Hard Drive Technology. The data provided on this tab helps you to anticipate any disk failures based on a variety of monitored hard disk properties.

How to Enable SMART Monitoring

To access the SMART attributes of an individual disk:
1. Log in to the WebGUI
2. Select the proper controller using the drop-down menu on the top left
3. Click the **SHI** tab
4. Click **Detail** on the desired disk:
   Note: *The current NVMe **Temperature threshold** is default set to 65℃（149°F）.*

<div align="center">

Storage Health Inspector(SHI)

Controller ID	Location#	Device Serial Number	RAID	°F	Total Bytes Written	S.M.A.R.T
1	E1_1	S463NF0K409595F	None	89	1023.90 TB	Detail
1	E1_2	S5JYNS0N602754T	None	96	75.45 TB	Detail

Device Name	Device_1_E1_2
Model Number	Samsung SSD 970 PRO 512GB
Temperature	96°F
Warning Composite Temperature Threshold	177°F
Critical Composite Temperature Threshold	177°F

NVME S.M.A.R.T Attributes

Name	Value
Critical Warning	0x0
Composite Temperature (C)	36
Avaliable Spare	100%
Avaliable Spare Threshold	10%
Precentage Used	4%
Data Units Read	0xe417cbf
Data Units Written	0x9a82fe1
Host Read Commands	0xaa84aad4
Host Write Commands	0x896c4c53
Controller Busy Time	0x94d
Power Cycles	0xec0
Power On Hours	0x1bf
Unsafe Shutdowns	0xd0e
Media and Data Integrity Errors	0x0
Number of Error Information Log Entries	0x742
Warning Temperature Time	0x0
Critical Composite Temperature Time	0x0
Temperature Sensor 1 (C)	36
Temperature Sensor 2 (C)	51
Temperature Sensor 3 (C)	0
Temperature Sensor 4 (C)	0
Temperature Sensor 5 (C)	0
Temperature Sensor 6 (C)	0
Temperature Sensor 7 (C)	0
Temperature Sensor 8 (C)	0

HDD Temperature Threshold

Set harddisk temperature threshold : 149 °F Set

</div>

If the temperature exceeds 65℃（*149*°F）, it will display "**Red**".

<div align="center">

Global View	Physical	Logical	Setting	Event	SHI	Help

Schedule

Storage Health Inspector(SHI)

Controller ID	Location#	Device Serial Number	RAID	°F	Total Bytes Written	S.M.A.R.T
1	E1_1	S463NF0K409595F	None	150	1023.91 TB	Detail
1	E1_2	S5JYNS0N602754T	None	111	75.45 TB	Detail

HDD Temperature Threshold

Set harddisk temperature threshold : 149 °F Set

</div>

The **TBW** (Total Bytes Written) information can be used to monitor the lifespan of the NVMe drives.

Storage Health Inspector(SHI)						
Controller ID	Location#	Device Serial Number	RAID	°F	Total Bytes Written	S.M.A.R.T
1	E1_1	S463NF0K409595F	None	96	1023.91 TB	Detail
1	E1_2	S5JYNS0N602754T	None	102	75.45 TB	Detail
HDD Temperature Threshold						
Set harddisk temperature threshold : 149		°F Set				

How to Use the Health Inspector Scheduler

Global View	Physical	Logical	Setting	Event	SHI	Help

Tasks List

New Verify Task

○   RAID_1_0
Task Name: [_____]

Schedule:
⦿ Occurs one time on 2020 - 4 - 10 at 0 : 0 : 0
○ Occurs every 1 Day(s) ▾ on Sunday ▾ 1 at 0 : 0 : 0
Start date: 2020 - 4 - 10 ○ End date: 2020 - 4 - 10
⦿ No end date

[Submit]

Health Inspector Scheduler

Task Name: [_____]
Select a Schedule: ○ Daily ⦿ Weekly ○ Bi-Weekly ○ Monthly
Select a time: Sunday ▾ 1 0 : 0 : 0
[Submit]

HighPoint RAID Management 2.13.3
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The **Health Inspector Scheduler** (**HIS**) enables you to schedule disk/array checkups to ensure disks/array are functioning optimally.
If you want to check the disk status on a daily, weekly, or monthly basis, you can enable this using the **HIS** function.
For example:
1. Set the 'Task Name' to 't1', select the schedule as 'Daily', and set the time to 10:10
2. After clicking "Submit", the task you created will be shown under the "Task List".

Global View	Physical	Logical	Setting	Event	SHI	Help

Tasks List

Name Description
☐ t1   Check all disks every day at 10:10:0
[Delete]

Health Inspector Scheduler

Task Name: [_____]
Select a Schedule: ○ Daily ⦿ Weekly ○ Bi-Weekly ○ Monthly
Select a time: Sunday ▾ 1 0 : 0 : 0
[Submit]

When the operating temperature of the disk exceeds 65°, a "Warning" event will appear in "Events":

Global View	Physical	Logical	Setting	Event	SHI	Help

Event View (1)

⦿ 🖥 All   ○ 🖥 Info   ○ ⚠ Warning   ○ ❌ Error   [Download] [Clear]
Date Time   **Description**
⚠ 2020/5/9 10:9:37   Disk 'Samsung SSD 970 EVO Plus 500GB' (Location: Device_1_E1_2) temperature is higher than threshold.

How to Create a New Verify Task

All Redundant RAID arrays (RAID 1) will appear under New Verify Task

1. Log into the WebGUI
2. Select the proper controller from the top left drop down

3. Click **SHI**

4. Click **Schedule**

5. Select the array you want to schedule the verify task

6. Type the name in **Task Name** entry box

7. Choose whether you want to schedule

8. One time verify task on specific date (YYYY-MM-DD) at (HH:MM: SS, 24-hr clock)

9. Or a specific schedule you can adjust based on Daily, Weekly, or Monthly options

10. Click **Submit**

11. Your entry will appear under **Tasks List**

Note: New Verify Task box only appears if you have normal status arrays. If you have a critical array, New Rebuild Task will replace New Verify Task.

Log collecting

Diagnostic view

We have provided a detailed video on log collection methods: link

For Example - Linux system

1. Start the WEBGUI, Diagnostic view will appear when Driver or HPT card does not effect, you can see the system information and HPT Product information in this view.

2. You can also click 'Help'→'Diagnostic' to enter the diagnostic view.
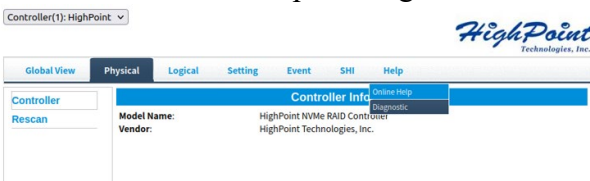
Log saving

Enter the Diagnostic view, click '**Save Logs**', your log information will be collected. '**Logs Location**' will display the location of the saving path.
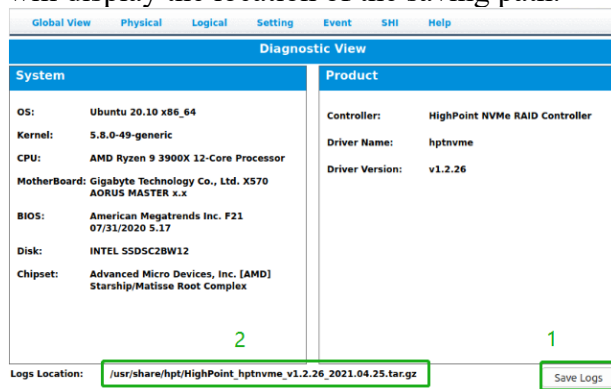
If you have problems in use, please submit the log to our online service (https://www.highpoint-tech.com/support-and-services).

Using the HighPoint Command Line Interface (CLI)

How to use the CLI directly

Syntax：
hptraidconf -u {username} -p {password} {CLI command }
The default user name is: **RAID**, password is: **hpt；**
This default password can be modified in the WEBGUI—Password setting.

Example 1: **In Windows System**

Step 1: Run '**Command Prompt'** as **Administrator;**
Step 2: Enter '**hptraidconf -u RAID -p hpt help',** Show generic help about this utility;

Enter '**hptraidconf -u RAID -p hpt help set'** to show the system settable parameters.

```
C:\Windows\system32:hptraidconf -u RAID -p hpt help set

set Command
        Set the system, device or array's param.
Syntax:
        set
                show the system parameters
        set {name= }
                set AR=[y|n]            Auto Rebuild
                set CE=[y|n]            Continue Rebuild On Error
                set AA=[y|n]            Audible Alarm
                set SS=[y|n]            Staggered spinup
                set DS=[seconds]        Delay between spinup (seconds)
                set ND=[number]         Number of drives per spinup
                set IT=[y|n]            INT 13 support
                set SB=[y|n]            Single BCV entry
                set NC=[y|n]            NCQ
                set BP=[y|n]            Beeper
                set FS=[Auto|Off|Low|Medium|High]              Enclosure Fan Speed
                set RP=[1-100]          Rebuild Priority
                set BR=[1-100]          Background Rate
                set SD=[minutes]        Spindown Idle Disk (minutes)
                set TT=[20-100]         Temperature threshold
                set TU=[C|F]            Temperature Unit
                set PS                  Set Password
        set {device id} {name= }
                set tcq=[y|n]   set TCQ enable or disable.
                set ncq=[y|n]   set NCQ enable or disable.
                set wc=[y|n]    set Write Cache enable or disable.
                set ra=[y|n]    set Read Ahead enable or disable.
                set smart=[y|n] set smart enable or disable.
        set {array id} name={name} cp=[wt|wb|none]
                name    Set the array's name.
                cp      Set array's cache policy.
```

Enter '**hptraidconf -u RAID -p hpt query devices**' to query device.

```
C:\Windows\system32:hptraidconf -u RAID -p hpt query devices

ID      Capacity  MaxFree  Flag     Status   ModelNumber
-----------------------------------------------------------------------
1/E1/1  512.11    0        SINGLE   LEGACY   Samsung SSD 970 PRO 512GB
1/E1/2  512.11    0        SINGLE   LEGACY   Samsung SSD 970 PRO 512GB
1/E1/3  500.11    0        SINGLE   LEGACY   Samsung SSD 980 PRO 500GB
1/E1/4  500.11    0        SINGLE   LEGACY   Samsung SSD 980 PRO 500GB
1/E1/5  2000.40   0        SINGLE   LEGACY   Seagate FireCuda 520 SSD ZP2000GM30002
1/E1/6  2000.40   0        SINGLE   LEGACY   Seagate FireCuda 520 SSD ZP2000GM30002
1/E1/7  1024.21   0        SINGLE   LEGACY   KXG60ZNV1T02 TOSHIBA
1/E1/8  1024.21   0        SINGLE   LEGACY   KXG60ZNV1T02 TOSHIBA
-----------------------------------------------------------------------
```

Example 2: **In Linux System**

Step 1: Open '**Terminal**' and enter root permissions;

Step 2: execute the command '**hptraidconf -u RAID -p hpt query devices**' to query device.

```
root@test-Z390-AORUS-XTREME:/home/test# hptraidconf -u RAID -p hpt query devices

ID      Capacity  MaxFree  Flag     Status   ModelNumber
-----------------------------------------------------------------------
1/E1/1  500.03    0        RAID     NORMAL   Samsung SSD 980 PRO 500GB
1/E1/2  512.11    0        SINGLE   LEGACY   Samsung SSD 970 PRO 512GB
1/E1/3  1000.20   0        SINGLE   LEGACY   WDS100T3X0C-00SJG0
1/E1/4  1000.20   0        SINGLE   LEGACY   WD Green SN350 1TB
-----------------------------------------------------------------------
```

How to use the CLI in Windows

Method1: Run '**Command Prompt**' as **Administrator** and enter **hptraidconf** and press Enter

```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.18363.778]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Windows\system32>hptraidconf
```

```
hptraidconf

HPT CLI >
```
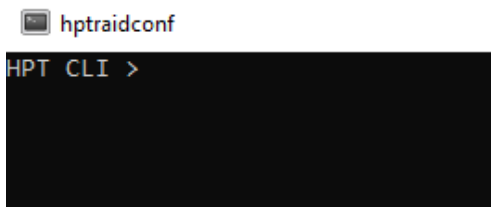
Method2：Click '**Start**' to find the **HighPoint RAID Management** folder, and click on **hptraidconf**
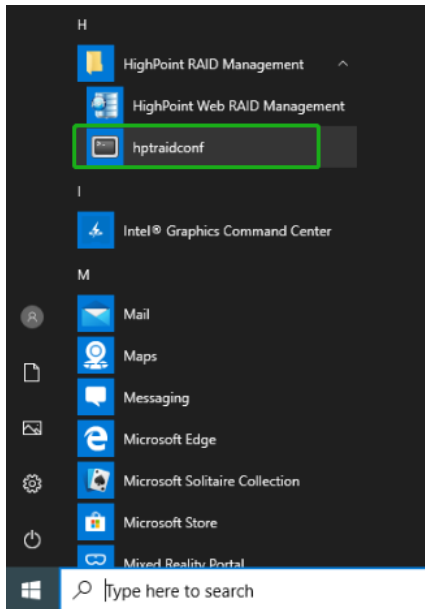
How to use the CLI in a Linux system

Open '**Terminal**' and enter root permissions, then execute the command '**hptraidconf**' to enter the CLI

CLI Command Reference

This chapter discusses the various HighPoint CLI commands: Query, Create, Delete, OCE/ORLM, Rebuild, Verify, Unplug, Switch, Lscard, Rescan, Init, Events, Mail, Task, Set, Clear, Diag, Help and Exit.

Warning: using Create/Delete commands may destroy data stored in the disks, and this lost data can never be recovered. Please be cautious when executing these commands. The CLI utility will not prompt you before each command is executed.
The following example is for a Windows system:

Query Commands

Syntax：

       query controllers | query devices | query devices {devices_id} |
       query arrays | query arrays {array_id}

query controllers

This command reports controller information

Single card：

SSD7202/7502：

```
HPT CLI > query controllers
ID                              Channel        Name
1                               2              HighPoint NVMe RAID Controller
------------------------------------------------------------------------------
```

SSD7101A-1/6540/6540M/7120/7105/7204/7104/7505：

```
HPT CLI > query controllers
ID                              Channel        Name
1                               4              HighPoint NVMe RAID Controller
------------------------------------------------------------------------------

HPT CLI >
```

SSD7184/7180/7140A/7540/7580A/7580B/7749M/7749E:

```
HPT CLI > query controllers
ID                              Channel        Name
1                               8              HighPoint NVMe RAID Controller
------------------------------------------------------------------------------
```

query enclosures

This command reports Product ID information.

Single card：

SSD7101A-1:

```
HPT CLI > query enclosures
ID    VendorID        ProductID           NumberOfPYH
-------------------------------------------------------------
1     HPT             SSD7101A-1          4
```

SSD7104:

```
HPT CLI > query enclosures
ID    VendorID        ProductID           NumberOfPYH
-------------------------------------------------------------
1     HPT             SSD7104             4
```

SSD7120:

```
HPT CLI > query enclosures
ID    VendorID        ProductID           NumberOfPYH
-------------------------------------------------------------
1     HPT             SSD7120             4
```

SSD7105:

```
HPT CLI > query enclosures
ID    VendorID        ProductID           NumberOfPYH
-------------------------------------------------------------
1     HPT             SSD7105             4
```

SSD7202:

```
HPT CLI > query enclosures
ID   VendorID       ProductID          NumberOfPYH
-------------------------------------------------
1    HPT            SSD7202            2
```

SSD7204:

```
HPT CLI > query enclosures
ID   VendorID       ProductID          NumberOfPYH
-------------------------------------------------
1    HPT            SSD7204            4
```

SSD6540/SSD6540M:

```
HPT CLI > query enclosures
ID   VendorID       ProductID          NumberOfPYH
-------------------------------------------------
1    HPT            SSD6540            4
```

SSD7184/6444:

```
HPT CLI > query enclosures
ID   VendorID       ProductID          NumberOfPYH
-------------------------------------------------
1    HPT            SSD7184            8
```

SSD7180:

```
HPT CLI > query enclosures
ID   VendorID       ProductID          NumberOfPYH
-------------------------------------------------
1    HPT            SSD7180            8
```

SSD7505:

```
HPT CLI > query enclosures
ID   VendorID       ProductID          NumberOfPYH
-------------------------------------------------
1    HPT            SSD7505            4

HPT CLI >
```

SSD7140A:

```
HPT CLI > query enclosures
ID   VendorID       ProductID          NumberOfPYH
-------------------------------------------------
1    HPT            SSD7140            8

HPT CLI >
```

SSD7540:

```
HPT CLI > query enclosures
ID   VendorID      ProductID         NumberOfPYH
---------------------------------------------------
1    HPT           SSD7540           8
```

SSD7580A/7580B：

```
HPT CLI > query enclosures
ID   VendorID      ProductID         NumberOfPYH
---------------------------------------------------
1    HPT           SSD7580█          8
```

SSD7749M：

```
HPT CLI > query enclosures
ID   VendorID      ProductID         NumberOfPYH
---------------------------------------------------
1    HPT           SSD7749M          8
```

SSD7749E：

```
HPT CLI > query enclosures
ID   VendorID      ProductID         NumberOfPYH
---------------------------------------------------
1    HPT           SSD7749E          8
```

Cross-Sync：
Note: This function is only supported by SSD7101A-1, SSD7105, SSD7104, SSD7120, SSD7202, SSD7505, SSD7749M, SSD7749E

SSD7101A-1:

```
HPT CLI > query enclosures
ID   VendorID      ProductID         NumberOfPYH
---------------------------------------------------
1    HPT           SSD7101A-1        4
2    HPT           SSD7101A-1        4
```

SSD7105:

```
HPT CLI > query enclosures
ID   VendorID      ProductID         NumberOfPYH
---------------------------------------------------
1    HPT           SSD7105           4
2    HPT           SSD7105           4

HPT CLI >
```

SSD7000 RAID Management Guide

SSD7104

```
HPT CLI > query enclosures
ID    VendorID        ProductID          NumberOfPYH
-----------------------------------------------------
1     HPT             SSD7104            4
2     HPT             SRD7104            4

HPT CLI >
```

SSD7505

```
HPT CLI > query enclosures
ID    VendorID        ProductID          NumberOfPYH
-----------------------------------------------------
1     HPT             SSD7505            4
2     HPT             SSD7505            4

HPT CLI >
```

SSD7120:

```
HPT CLI > query enclosures
ID    VendorID        ProductID          NumberOfPYH
-----------------------------------------------------
1     HPT             SSD7120            4
2     HPT             SSD7120            4
```

SSD7202:

```
HPT CLI > query enclosures
ID    VendorID        ProductID          NumberOfPYH
-----------------------------------------------------
1     HPT             SSD7202            2
2     HPT             SSD7202            2
```

query devices

This command will provide the status of each physical device hosted by the controller. It provides a list of device ID's, capacity, model numbers, status, and array attributes. Each device's status will be listed as one of the following: NORMAL, DISABLED, SPARE, RAID and BOOT.

Attributes:
ID:
  A device ID is a string used to represent a disk. It is in the format "controller/channel/ device" for NVMe controllers. E.g. 1/E1/1 represents the disk on controller 1 port 1;
Capacity:
  The capacity of the disk in GB.

MaxFree:
  The Maximum sequence free space on a disk which can be used by creating array.

Flag:

Shows whether the disk is **single** or has been created **RAID**.

Status:

This will display the disk status (1 of 4 possible states):
- NORMAL: The disk's status is normal.
- DISABLED: The disk cannot be used. (May be related to disk failure or removal)
- RAID: The disk is a member of a RAID array.
- SPARE: The disk has been set as a spare disk

ModelNumber:

The disk's model number.

Example:

Single card：

SSD7202/7502：

```
HPT CLI > query devices
ID        Capacity   MaxFree      Flag     Status    ModelNumber
--------------------------------------------------------------------------
1/E1/1   500.03     0            RAID     NORMAL    Samsung SSD 970 EVO Plus 500GB
1/E1/2   500.03     0            RAID     NORMAL    Samsung SSD 970 EVO Plus 500GB
```

SSD7101A-1/7105/7120/7204/7104/7505/6444:

```
HPT CLI > query devices
ID        Capacity   MaxFree      Flag     Status    ModelNumber
--------------------------------------------------------------------------
1/E1/1   500.03     500.03       SINGLE   NORMAL    Samsung SSD 970 EVO Plus 500GB
1/E1/2   500.03     500.03       SINGLE   NORMAL    Samsung SSD 970 EVO Plus 500GB
1/E1/3   500.03     500.03       SINGLE   NORMAL    Samsung SSD 970 EVO Plus 500GB
1/E1/4   500.03     500.03       SINGLE   NORMAL    Samsung SSD 970 EVO Plus 500GB
--------------------------------------------------------------------------

HPT CLI >
```

SSD7184/7180/7580A/7580B:

```
HPT CLI > query devices
ID        Capacity   MaxFree      Flag     Status    ModelNumber
--------------------------------------------------------------------------
1/E1/1   3200.63    0            SINGLE   LEGACY    NVMe WUS4CB032D7P3E3
1/E1/2   3200.63    0            SINGLE   LEGACY    NVMe WUS4CB032D7P3E3
1/E1/3   3200.63    0            SINGLE   LEGACY    NVMe WUS4CB032D7P3E3
1/E1/4   3200.63    0            SINGLE   LEGACY    NVMe WUS4CB032D7P3E3
1/E1/5   3200.63    0            SINGLE   LEGACY    NVMe WUS4CB032D7P3E3
1/E1/6   3200.63    0            SINGLE   LEGACY    NVMe WUS4CB032D7P3E3
1/E1/7   3200.63    0            SINGLE   LEGACY    NVMe WUS4CB032D7P3E3
1/E1/8   3200.63    0            SINGLE   LEGACY    NVMe WUS4CB032D7P3E3
--------------------------------------------------------------------------

HPT CLI >
```

SSD7140A:

```
HPT CLI > query devices
ID       Capacity    MaxFree     Flag      Status      ModelNumber
-------------------------------------------------------------------------
1/E1/1   512.04      512.04      SINGLE    NORMAL      NVMe Samsung SSD 970
1/E1/2   512.04      512.04      SINGLE    NORMAL      NVMe Samsung SSD 970
1/E1/3   512.04      512.04      SINGLE    NORMAL      NVMe Samsung SSD 970
1/E1/4   512.04      512.04      SINGLE    NORMAL      NVMe Samsung SSD 970
1/E1/5   512.04      512.04      SINGLE    NORMAL      NVMe Samsung SSD 970
1/E1/6   512.04      512.04      SINGLE    NORMAL      NVMe Samsung SSD 970
1/E1/7   512.04      512.04      SINGLE    NORMAL      NVMe Samsung SSD 970
1/E1/8   512.04      512.04      SINGLE    NORMAL      NVMe Samsung SSD 970
-------------------------------------------------------------------------


HPT CLI >
```

SSD7540/7749M/7749E:

```
HPT CLI > query devices
ID       Capacity    MaxFree     Flag      Status      ModelNumber
-------------------------------------------------------------------------
1/E1/1   512.04      0           SINGLE    NORMAL      Samsung SSD 970 PRO 512GB
1/E1/2   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/3   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/4   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/5   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/6   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/7   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/8   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
-------------------------------------------------------------------------
```

SSD7101A-1/7120/7104/7505 Cross-Sync：

```
HPT CLI > query devices
ID       Capacity    MaxFree     Flag      Status      ModelNumber
-------------------------------------------------------------------------
1/E1/1   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/2   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/3   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E1/4   512.11      0           SINGLE    LEGACY      Samsung SSD 970 PRO 512GB
1/E2/1   1000.20     0           SINGLE    LEGACY      WDS100T3X0C-00SJG0
1/E2/2   1000.20     0           SINGLE    LEGACY      WDS100T3X0C-00SJG0
1/E2/3   1000.20     0           SINGLE    LEGACY      WDS100T3X0C-00SJG0
1/E2/4   1000.20     0           SINGLE    LEGACY      WDS100T3X0C-00SJG0
-------------------------------------------------------------------------
```

query devices {device_id}

This command presents information for the specified device.

Attributes:

Mode Number:
> The disk's model number.

Serial Number:
> The disk's Serial number.

Firmware Version:
> The disk's Firmware version.

Capacity：
> The disk's capacity.

Status：

The disk's status.

Read Ahead/Write Cache/TCQ/NCQ Status:

Disk's Read Ahead/Write Cache/TCQ/NCQ status could be enabled/disabled/--(**not support**)

Pcie width：

The disk's Pcie width.

Temperature：

The disk's temperature and setting temperature threshold.

S.M.A.R.T Attributes:

S.M.A.R.T Attributes detailed information reported by hard disk.

Example:

```
HPT CLI > query devices 1/E1/1
Mode Number:        Samsung SSD 970 EVO Plus 500GB
Serial Number:      S4EVNMFN502918J
Firmware Version:   2B2QEXM7
Capacity(GB):   500.03          TotalFree(GB):   500.03
Status:         SINGLE          Flag:            NORMAL
PCIe Width:     x4              PCIe Speed:      Gen 3
Temperature (C):                                 47
Warning Composite Temperature Threshold (C):     85
Critical Composite Temperature Threshold (C):    85
-----------------------------------------------------------
                         S.M.A.R.T Attributes
S.M.A.R.T Status OK.
Name                                   Value
-----------------------------------------------------------
Critical Warning                     : 0x0
Composite Temperature (C)            : 47
Available Spare                      : 100%
Available Spare Threshold            : 10%
Percentage Used                      : 7%
Data Units Read                      : 0x7da5bdd
Data Units Written                   : 0x6b05bb1
Host Read Commands                   : 0x8cb661dc
Host Write Commands                  : 0x6a64a263
Controller Busy Time                 : 0x61f
Power Cycles                         : 0xd8c
Power On Hours                       : 0x1cb
Unsafe Shutdowns                     : 0xa6f
Media and Data Integrity Errors      : 0x0
Number of Error Information Log Entries : 0x9d5
Warning Temperature Time             : 0x0
Critical Composite Temperature Time  : 0x0
Temperature Sensor 1 (C)             : 47
Temperature Sensor 2 (C)             : 56
Temperature Sensor 3 (C)             : 0
Temperature Sensor 4 (C)             : 0
Temperature Sensor 5 (C)             : 0
Temperature Sensor 6 (C)             : 0
Temperature Sensor 7 (C)             : 0
Temperature Sensor 8 (C)             : 0
-----------------------------------------------------------
```

query arrays

This command lists information for all configured arrays. It will list each array's ID, capacity, RAID level, and status information.

Note: An array ID is generally represented by number or set of numbers.

Attributes:

Type:

SSD7202/7502: The array's type. (RAID0, RAID1)

SSD7101A-1/7105/7120/7204/7104/6444/6540/6540M/7505/7184/7180/7140A/7540/7580: The array's type. (RAID0, RAID1, RAID10)

Status:

- NORMAL: Array status is normal
- DISABLED: Array is disabled.
- REBUILDING: Array is being rebuilt
- VERIFYING: Array is verifying
- INIT(F): Initializing an array using Foreground mode
- INIT(B): Initializing an array using Background mode
- UNINITIALIZED: Array is not initialized
- CRITICAL: Array is in a degraded status (no data redundancy)

Block:
Array Block size.
Sector:
Bytes per sector.

Cache:
Array Cache Policy
WT: Write Through
WB: Write Back
NONE: No Cache policy enabled

Example:

```
HPT CLI > query arrays
ID   Capacity(GB)   Type       Status   Block  Sector   Cache        Name
-------------------------------------------------------------------------
1         500.03   RAID1       NORMAL    --    512B     NONE     RAID_1_0
```

query arrays {arrays_id}

This command will present information of each disk of a specified array.

Example:

```
HPT CLI > query arrays 1
ID:              1                 Name:          RAID_1_0
Type:            RAID1             Status:        NORMAL
Capacity(GB):    500.03            BlockSize:     --
SectorSize:      512B              CachePolicy:   NONE
Progress:        --
ID       Capacity    MaxFree    Flag     Status    ModelNumber
---------------------------------------------------------------------------
1/E1/1   500.03      0          NORMAL   RAID      Samsung SSD 970 EVO Plus 500GB
1/E1/2   500.03      0          NORMAL   RAID      Samsung SSD 970 EVO Plus 500GB
```

Init Commands

You can use init commands to initialize disks or arrays. A drive must be initialized first before being used to create arrays.

Syntax:

      init {device_id} | init {array_id} {start|stop}

init {device_id}

This command initializes a disk for first use or a legacy disk on the controller.

Example:

> After entering the CLI, enter the command: '**query devices**' to view the current NVMe status is '**LEGACY**', enter '**init 1/E1/1**', NVMe status is 'NORMAL'.

```
HPT CLI > query devices
ID       Capacity   MaxFree    Flag     Status    ModelNumber
---------------------------------------------------------------------
1/E1/1   500.11     0          SINGLE   LEGACY    Samsung SSD 970 EVO Plus 500GB
1/E1/2   500.11     0          SINGLE   LEGACY    Samsung SSD 970 EVO Plus 500GB
---------------------------------------------------------------------

HPT CLI > init 1/E1/1

HPT CLI > init 1/E1/2

HPT CLI > query devices
ID       Capacity   MaxFree    Flag     Status    ModelNumber
---------------------------------------------------------------------
1/E1/1   500.03     500.03     SINGLE   NORMAL    Samsung SSD 970 EVO Plus 500GB
1/E1/2   500.03     500.03     SINGLE   NORMAL    Samsung SSD 970 EVO Plus 500GB
---------------------------------------------------------------------
```

Note: This command instructs the controller to initialize the disk on controller 1 channel 1. All data on the disk will be destroyed.

init {array_id} {start|stop}

> This command starts/stops the initialization process of a redundant RAID array (RAID 1)

Example:

```
HPT CLI > init 1 stop

HPT CLI > init 1 start
```

> This command instructs the controller to stop/start initialization process on array 1. Take Samsung 970 EVO PLUS as an example, create RAID1 init time is about 10 minutes.

Create Commands

This command allows you to create a new RAID array, add a spare disk, or expand/migrate an existing array.
Note: A drive must be initialized first before being used to create arrays.

Syntax:

create {RAID0|RAID1|RAID10 spare} [create-options]

Parameters

You can specify one or more create options for this command, separated by a space. The options can be typed in any order.

disks= specifies member disks which will compose a new array, e.g., disks=1/E1/1,1/E1/2, disks=*. The character * means all available drives.
NOTE: When you enter a complete command with parameters disks=* at the shell prompt, the correct writing is disks="*".
For example:
hptraidconf –u RAID –p hpt create RAID0 disks="*".

init= specifies the initialization option (foreground, background, quickinit, keep old data). The default option is create-only. The create-only option is applicable for all the RAID types, which is to create an array without any initialization process. Initialization is needed for redundant arrays to provide data redundancy.

foreground: Initialize an array using foreground mode. This is the recommended method when creating redundant RAID arrays.

background: Initialize an array using background mode. The array is accessible during array initialization.

Quickinit: Do a quick init.

keep old data: This option will create the RAID array but keep existing data on RAID array. This option should be selected when trying to recover a RAID array.

name= specifies the name for the array being created.
If the option is omitted, the utility will assign a default name for the array.

src= specifies an existing array to be expanded/migrated. All data on the source array will be redistributed online to the target array. If this parameter is omitted, a new array is created.

capacity= specifies the capacity, in size of MB, for the target array. Maximum capacity is default.

bs= specifies the block size, in KB, for the target array. This option is only valid for stripped RAID levels.

sector= specifies the logical sector size, in B/KB, for the target array. This option is only valid for stripped RAID levels. The default is 512 Bytes.

Examples:

```
HPT CLI > create RAID0 disks=* capacity=* init=quickinit bs=512k

HPT CLI > query arrays 1
ID:             1                  Name:          RAID0_0
Type:           RAID0              Status:        NORMAL
Capacity(GB):   4096.33            BlockSize:     512k
SectorSize:     512B               CachePolicy:   NONE
Progress:       --
ID      Capacity    MaxFree    Flag     Status    ModelNumber
-------------------------------------------------------------------
1/E1/1  512.04      0          NORMAL   RAID      Samsung SSD 970 PRO 512GB
1/E1/2  512.04      0          NORMAL   RAID      Samsung SSD 970 PRO 512GB
1/E1/3  512.04      0          NORMAL   RAID      Samsung SSD 970 PRO 512GB
1/E1/4  512.04      0          NORMAL   RAID      Samsung SSD 970 PRO 512GB
1/E2/1  1000.12     488.08     NORMAL   RAID      WDS100T3X0C-00SJG0
1/E2/2  1000.12     488.08     NORMAL   RAID      WDS100T3X0C-00SJG0
1/E2/3  1000.12     488.08     NORMAL   RAID      WDS100T3X0C-00SJG0
1/E2/4  1000.12     488.08     NORMAL   RAID      WDS100T3X0C-00SJG0
-------------------------------------------------------------------
```

This command instructs the system to create a RAID0 array using
the disks attached to controller 1 channels 1/2/3/4, and controller 2 channels 1/2/3/4; capacity is
maximum, Block Size is 512KB.

```
HPT CLI > create RAID0 disks=* capacity=100000 init=quickinit bs=512k

HPT CLI > query arrays 1
ID:             1                  Name:          RAID0_0
Type:           RAID0              Status:        NORMAL
Capacity(GB):   100.00             BlockSize:     512k
SectorSize:     512B               CachePolicy:   NONE
Progress:       --
ID      Capacity    MaxFree    Flag     Status    ModelNumber
-------------------------------------------------------------------
1/E1/1  500.03      450.03     NORMAL   RAID      Samsung SSD 970 EVO Plus 500GB
1/E1/2  500.03      450.03     NORMAL   RAID      Samsung SSD 970 EVO Plus 500GB
-------------------------------------------------------------------

HPT CLI >
```

This command instructs the system to create a RAID0 array using
the disks attached to controller 1 channels 1 and 2; capacity is 100GB, Block Size is 512KB.

```
HPT CLI > create spare disks=1/E1/1

HPT CLI > query devices
ID      Capacity    MaxFree    Flag     Status    ModelNumber
-------------------------------------------------------------------
1/E1/1  500.03      450.03     RAID     SPARE     Samsung SSD 970 EVO Plus 500GB
1/E1/2  500.03      450.03     RAID     NORMAL    Samsung SSD 970 EVO Plus 500GB
-------------------------------------------------------------------

HPT CLI >
```

This command instructs the system to set the disk on controller 1 channel 1 to function as a spare
disk.

Delete Command

This command allows you to delete an existing RAID array or remove a spare disk. After
deletion, the original array and all data on it will be lost. All the member disks will be listed as
available single disks.

*Note：If you want to use a single disk after deleting the RAID, please restart the system after
deleting the RAID. When the single disk status shows the Legacy status in WEBGUI or CLI, it
can be used normally.*

Syntax

delete {array_or_spare_ID}

Examples

This command instructs the system to delete the array whose id is "1". You can query the array ID before the deletion.

This command is used to remove the spare disk on controller 1 channel 1.

Unplug Command

In order to ensure data security, if you want to unplug NVMe while the system is working, click unplug first and then unplug NVMe (It is supported on SSD7580B).

Syntax

unplug {array _id or device _id}

Examples

This command allows you to remove a disk from a running system without shutting down.

```
HPT CLI > query arrays
ID   Capacity(GB)   Type      Status   Block  Sector  Cache        Name
--------------------------------------------------------------------------
1        500.03    RAID1     NORMAL     --    512B    NONE      RAID1_3

HPT CLI > unplug 1

HPT CLI > query arrays
ID   Capacity(GB)   Type      Status   Block  Sector  Cache        Name
--------------------------------------------------------------------------

HPT CLI >
```

This command instructs the controller to disconnect the array "1"; you can then disconnect the drives safely.

Rebuild Commands

You can use rebuild commands to rebuild a RAID1 array when it is critical or broken.

Syntax

  rebuild {array_id} {device_id}
  rebuild {array_id} {start|stop}

rebuild {array_id} {device_id}

  This command allows you to add the specified disk to a broken array and rebuild it.

Example

  HPT CLI> **rebuild 1 1/E1/1**

```
HPT CLI > rebuild 1 1/E1/1

HPT CLI > query arrays
ID   Capacity(GB)   Type       Status    Block  Sector  Cache        Name
--------------------------------------------------------------------------
1        500.03    RAID1     CRITICAL     --    512B    NONE      RAID1_3
```

  This command instructs the controller to add the disk "1/E1/1" to rebuild the array "1". You can use the query commands first to verify the device ID and the array ID information before the rebuild command.

rebuild {array_id} {start|stop}

  This command allows you to start or stop the rebuilding process on the specified array. After you stopped a rebuilding process, you can resume it at a later time by the rebuild start command.

Examples

  HPT CLI> **rebuild 1 start**

```
HPT CLI > rebuild 1 start

HPT CLI > query arrays
ID    Capacity(GB)    Type        Status    Block  Sector   Cache           Name
-----------------------------------------------------------------------------------
1          500.03    RAID1    REBUILDING       --    512B    NONE          RAID1_3
```

This command starts the rebuilding process on the array "1".

HPT CLI> **rebuild 1 stop**

```
HPT CLI > rebuild 1 stop

HPT CLI > query arrays
ID    Capacity(GB)    Type        Status    Block  Sector   Cache           Name
-----------------------------------------------------------------------------------
1          500.03    RAID1      CRITICAL       --    512B    NONE          RAID1_3
```

This command stops the rebuilding process on the array "1".

Verify Command

Syntax

verify {array_id} {start|stop}
This command starts or stops the verify process on the specified array.

Examples

HPT CLI> verify 1 start
This command starts to verify the array "1".

HPT CLI> verify 1 stop
This command stops the verify process on the array "1".

```
HPT CLI > verify 1 start

HPT CLI > query arrays
ID    Capacity(GB)    Type        Status    Block  Sector   Cache           Name
-----------------------------------------------------------------------------------
1          500.03    RAID1     VERIFYING       --    512B    NONE          RAID1_3

HPT CLI > verify 1 stop

HPT CLI > query arrays
ID    Capacity(GB)    Type        Status    Block  Sector   Cache           Name
-----------------------------------------------------------------------------------
1          500.03    RAID1       NORMAL        --    512B    NONE          RAID1_3

HPT CLI >
```

Rescan Command

This command will rescan all of the physical devices attached to the RAID controller.

Syntax
rescan

Example

> HPT CLI> rescan

```
HPT CLI > unplug 1

HPT CLI > query arrays
ID    Capacity(GB)    Type        Status   Block  Sector   Cache         Nam
------------------------------------------------------------------------------

HPT CLI > rescan

HPT CLI > query arrays
ID    Capacity(GB)    Type        Status   Block  Sector   Cache         Nam
------------------------------------------------------------------------------
1          500.03   RAID1        NORMAL     --    512B    NONE          RAID1
```

Lscard Command

The lscard command is used to list multiple RAID controllers.

Syntax

> lscard

Example

> HPT CLI> lscard

```
HPT CLI > lscard
CARD_ID         NAME                                 ACTIVED
--------------------------------------------------------------
0               Controller(1): NVMe                  Active
HPT CLI >
```

Events Commands

The CLI system will automatically record three types of events: Information (shortened to "Inf"), Warning (shortened to "War"), and Error (shortened to "Err") on the screen output. These commands allow you to query, save, or clear the logged events.

Syntax

> events | events clear | events save {file_name}

events

This command will display a list of all the logged events.

Example

HPT CLI> events

events save {file_name}

This command will save all the logged events as a plain text file.

Example

HPT CLI> events save C:/raidlog.txt

This command will save all the events to C:/raidlog.txt.

Mail Commands

Syntax

mail recipient

mail recipient add {recipient_name}{mail_address} [Inf|War|Err]

mail recipient delete {recipient_name}

mail recipient test {recipient_name}

mail recipient set {recipient_name}{Inf|War|Err}

mail server

mail server set {server_address}{port} { status } {from_address} [username] [password]

mail server set {a|p|s|m|u|t} {value}

mail recipient

--- List all of the mail recipients

Example

HPT CLI> mail recipient

mail recipient add {recipient_name} {mail_address} [Inf|War|Err]

--- Add a new recipient

Example

HPT CLI> mail recipient add admin admin@somecompany.com Inf War Err

```
HPT CLI > mail recipient add hpt yzhang@highpoint-tech.com Inf War Err

HPT CLI > mail recipient
ID   Name       Mail  Address                        Notify Types
---------------------------------------------------------------
1    hpt        yzhang@highpoint-tech.com            Information Warning Error
```

This command will setup the RAID system to send mail to admin@somecompany.com for any logged events.

mail recipient delete {recipient_name}

--- Delete an existing recipient.

Example

HPT CLI> mail recipient delete hpt

```
HPT CLI > mail recipient delete hpt

HPT CLI > mail recipient
ID   Name       Mail  Address                        Notify Types
---------------------------------------------------------------

HPT CLI >
```

mail recipient test {recipient_name}

--- Send a test email to a specified recipient.

Example

HPT CLI> mail recipient test hpt

```
HPT CLI > mail recipient test hpt

HPT CLI >
```

You will receive a test email.

Mon, 11 May 2020 07:52:30 :
This is a test mail.

mail recipient set {recipient_name} {Inf|War|Err}

--- Set the notification type for a recipient.

Example

HPT CLI> mail recipient set admin War Err

mail server

--- display the SMTP server information

Example

HPT CLI> mail server

```
HPT CLI > mail server
ServerAddress        Port   ssl  Status   Mail From              User Name
-----------------------------------------------------------------------------
secure.emailsrvr.com465   1     Enabled  yzhang@highpoint-tech.comyzhang@highpoint-tech.com
```

mail server set {server_address} {port} {ssl} {status} {from_address} [username] [password]

--- Use this command to configure mail server settings.

{server_address} – SMTP server address

{port}   – port, generally 25

{ssl}   – used ssl, '1' for enable and port need 465, '0' for disable

{status}   – status, 'e' for enable or 'd' for disable

{from_address}   – mail from address

{username}   –mail username

{password}   – the user's password

Examples:

HPT CLI> mail server set secure.emailsrvr.com 465 1 e name@somecompany.com name@somecompany.com password

```
HPT CLI > mail server set secure.emailsrvr.com 465 1 e yzhang@highpoint-tech.com yzhang@highpoint-tech.com
HPT CLI > mail server
ServerAddress        Port   ssl  Status   Mail From              User Name
-----------------------------------------------------------------------------
secure.emailsrvr.com465   1     Enabled  yzhang@highpoint-tech.comyzhang@highpoint-tech.com
```

HPT CLI> mail server set mail.somecompany.com 25 0 e admin@somecompany.com password

```
HPT CLI > mail server set secure.emailsrvr.com 25 0 e yzhang@highpoint-tech.com yzhang@highpoint-tech.com
HPT CLI > mail server
ServerAddress        Port   ssl  Status   Mail From              User Name
-----------------------------------------------------------------------------
secure.emailsrvr.com25   0     Enabled  yzhang@highpoint-tech.comyzhang@highpoint-tech.com
```

mail server set {a|p|s|m|u|t} {value}

--- Use this to separate set your mail server value

Parameters

a – SMTP server address

p – port, generally 25

s – status, 'e' for enable or 'd' for disable

m – mail from address

u – username

t – user's password

Examples:

HPT CLI> mail server set a smtp.somecompany.com
--- Change the server address

HPT CLI> mail server set p 465
--- Change the port

```
HPT CLI > mail server set p 465

HPT CLI > mail server
ServerAddress       Port  ssl Status   Mail From             User Name
------------------  ----  --- -------- -------------------------------------------
smtp.163.com        465   0   Enabled  yzhang@highpoint-tech.comyzhang@highpoint-tech.com
```

HPT CLI> mail server set s d
--- Disable mail notification

```
HPT CLI > mail server set s d

HPT CLI > mail server
ServerAddress       Port  ssl Status   Mail From             User Name
------------------  ----  --- -------- -------------------------------------------
smtp.163.com        465   0   Disabled yzhang@highpoint-tech.comyzhang@highpoint-tech.com
```

HPT CLI> mail server set s e
--- Enable mail notification

```
HPT CLI > mail server set s e

HPT CLI > mail server
ServerAddress       Port  ssl Status   Mail From             User Name
------------------  ----  --- -------- -------------------------------------------
smtp.163.com        465   0   Enabled  yzhang@highpoint-tech.comyzhang@highpoint-tech.com
```

Task Commands

When an array requires regular verification or rebuilding, you can use the task commands to automate this process in the background. If you have the appropriate privileges, you can add new tasks, and modify or delete existing tasks.

Syntax

> task
>
> task rebuild {array_id} {name=} {once|daily|monthly|weekly}={day} interval={interval} start=mm/dd/yyyy end=mm/dd/yyyy time=hh:mm:ss
>
> task verify {array_id} {name=} {once|daily|monthly|weekly}={day interval={interval} start=mm/dd/yyyy end=mm/dd/yyyy time=hh:mm:ss
>
> task delete {task_id}
>
> task enable {task_id}
>
> task disable {task_id}

task
> This command displays detailed information about all scheduled tasks.

Example

> HPT CLI> task
> This command displays the current background tasks.

task rebuild {array_id}{name=}{once|daily|weekly|monthly={day} interval={interval} start=mm/dd/yyyy end=mm/dd/yyyy time=hh:mm:ss

This command allows you to schedule the frequency as once, daily, weekly or monthly, and the detailed time range to rebuild a specified array. The first mm/dd/yyyy specifies the task start date, while the second mm/dd/yyyy specifies the task end date.
Note:
When you add a task to rebuild a selected array once, the parameter {day} should be omitted.

Examples

> **HPT CLI>** task rebuild 1 name=test once start=5/11/2020 time=17:03:35

This command adds a task schedule named test to rebuild the array "1"at 17:03:35 on 5/11/2020. The rebuild frequency is set to once.

HPT CLI> task rebuild 4 name=myraid4 daily=2 start=2/8/2020 end=2/22/2020 time=13:49:58
This command adds a task schedule named myraid4 to rebuild the array "4" at 13:49:58 every 2 days from 2/8/2005 to 2/22/2020.

HPT CLI> task rebuild 3 name=myraid3 weekly=2 interval=3 start=2/8/2020 end=2/22/2020 time=13:49:58
This command adds a task schedule named myraid3 to rebuild the array "3" at 13:49:58 on Monday (the 2nd day in a week) every 3 weeks from 2/8/2020 to 2/22/2020.

HPT CLI> task rebuild 2 name=myraid2 monthly=3 interval=4 start=2/8/2020 end=2/8/2020 time=12:30:33
This command adds a task schedule named myraid3 to rebuild the array "2" at 12:30:33 on the 3rd day of a month every 4 months from 2/8/2020 to 2/8/2020.

task verify

{array_id} {name=} {once|daily|weekly|monthly}={day} interval={interval} start=mm/dd/yyyy end=mm/dd/yyyy time=hh:mm:ss

This command allows you to schedule a verify task. The usage of this command is the same as adding a rebuild task schedule.

example

HPT CLI> task verify 1 name=test once start=5/11/2020 time=17:12:33

task delete {task_id}

This command allows you to delete a scheduled task. You can query the task ID by task command.

Example

HPT CLI> task delete 1

```
HPT CLI > task
ID   Name       Start-Date      End-Date      S-F       Description
----------------------------------------------------------------------
1    test       05/11/2020      N/A           E-O       Verify raid RAID_1_0 (created by )

HPT CLI > task delete 1

HPT CLI > task
ID   Name       Start-Date      End-Date      S-F       Description
----------------------------------------------------------------------

HPT CLI >
```

This command will delete the task "1".

task enable {task_id}

This command will enable a disabled task.

Example

HPT CLI> task enable 1

```
HPT CLI > task enable 1

HPT CLI > task
ID   Name       Start-Date      End-Date      S-F       Description
----------------------------------------------------------------------
1    test       05/11/2020      N/A           E-O       Verify raid RAID_1_0 (created by )
```

This command will enable the disabled task "1".

task disable {task_id}

This command will disable a scheduled task manually.

Example

HPT CLI> task disable 1

```
HPT CLI > task disable 1

HPT CLI > task
ID   Name       Start-Date      End-Date      S-F       Description
----------------------------------------------------------------------
1    test       05/11/2020      N/A           D-O       Verify raid RAID_1_0 (created by )
```

This command will disable the scheduled task"1".

Set Commands

Syntax

set | set [name]={value}

set

Show the system settable parameters.

```
HPT CLI > set
--------------------------------------------------------------------------
              Show the system setable parameters.
--------------------------------------------------------------------------
[AR] Auto Rebuild                          Enable
[CE] Continue Rebuild On Error             Enable
[AA] Audible Alarm                         Enable
[RP] Rebuild Priority                      Medium
[SD] Spindown Idle Disk (minutes)          Disable
[BP] Beeper                                Enable
[FS] Eclosure Fan Speed                    Auto
[TT] Temperature threshold                 149
[TU] Temperature unit                      F
[PS] Password                              --
--------------------------------------------------------------------------

HPT CLI >
```

- **set AR={y|n}**

  Set enable or disable to the [Auto Rebuild] parameter.

  Example

  HPT CLI> set AR=y

- **set CE={y|n}**

  Set enable or disable to the [Continue Rebuilding On Error] parameter.

  Example

  HPT CLI> set CE=y

- **set AA={y|n}**

  Enable or Disable the [Audible Alarm] parameter.

  Example

  HPT CLI> set AA=y

- **set RP={0-100}**
  Change rebuilding priority. If a controller is not specified, this command will set the global rebuilding priority.

  Note:

  [0-12] Lowest
  [13-37] Low
  [38-67] Medium

[68-87] High
[>88] Highest

Example

HPT CLI> set RP=50

● **set SD={minutes}**

Set value of [Spindown Idle Disk]
[1-10] 10
[11-20] 20
[21-30] 30
[31-60] 60
[61-120] 120
[121-180] 180
[181-240] 240
Example

HPT CLI> set SD=10

● **set BP={y|n}**

Set enable or disable beeper.

Example

HPT CLI> set BP=y

● **set FS={Auto|Off|Low|Medium|High}**

Change Enclosure Fan Speed.

Example

HPT CLI> set FS=Medium
● **set TT={value}, default=149F**

Set temperature threshold.

Example

HPT CLI> set TT=135

● **set TU={C|F}**

Set temperature unit to Celsius equals or Fahenheit equals.

Example

HPT CLI> set TU=C

- **set PS**

Set or change your password and confirm it.

Example

HPT CLI> set PS

```
HPT CLI > set PS
Password :******
Confirm  :******
Password has been changed, please login with your new password.
HighPoint Windows CLI, Please Input
        Password:
```

Diag Command

This command allows you to collect the diagnostic information.
Note: This function is only support by Linux & Windows

Example

Linux：HPT CLI> diag

```
HPT CLI>diag

The diagnostic information has been saved in /usr/share/hpt/HighPoint_2021.04.07.
tar.gz
HPT CLI>
```

Windows：HPT CLI> diag

```
HPT CLI > diag
The diagnostic information will be saved in C:\Program Files (x86)\HighPoint Technologies, Inc\HighPoint RAID Management
\Service\webguiroot\HighPoint_rsnvme_1.3.19.0_2021.11.10_16.06.zip.It may take a few minutes to be ready.
```

The saving path will be displayed after entering this command.

Help Commands

If you input an unknown or error command, you will be told that the command is unknown, you can use help commands to find correct commands.

Syntax

help | help {command}

help

Show generic help about this utility.

Example

HPT CLI> help

help {command}

Show help about a specific command.
Example

HPT CLI> help create

Exit Command

Syntax

    exit

    Exit from the interactive mode and close the window.

Clear Commands

Syntax

    clear/cls/clr

    This command is used to clear screen.

Troubleshooting

Debugging an Abnormal RAID status

Please submit a support ticket using our online service at https://www.highpoint-tech.com/support-and-services

Table 1. WebGUI Icon Guide

	Critical – missing disk A disk is missing from the array bringing it to 'critical' status. The array is still accessible but another disk failure could result in data loss.
	Verifying The array is currently running a disk integrity check.
	Rebuilding The array is currently rebuilding meaning you replaced a failed disk or added a new disk to a 'critical' state array.
	Critical – rebuild required The array has all disks, but one disk requires rebuilding.
	Disabled The icon represents a disabled array, meaning more than one disk failed and the array is no longer accessible
	Initializing The array is initializing. The two types of initialization are Foreground and Background. (See Initialization)
	Uninitialized The array initialization process has been interrupted, and the process is incomplete.
	Not Initialized Disk is not initialized yet, and needs to be initialized before use
	Legacy An existing file system has been detected on the disk. These disks are classified as legacy drives.
	Normal The array status is normal
	Initializing The array is initializing, either foreground or background initialization
	Initialization Stopped The initialization has been stopped. Current status is uninitialized.
	Critical – Inconsistency Data in the array is inconsistent and needs to be rebuilt.
	Critical – missing disk A disk has been removed or experienced failure, and user needs to reinsert disk or add a new disk.
	Rebuilding The array is currently rebuilding.

Verifying

The array is performing a data consistency check. Array status will show 'verifying'.

Disabled

The array does not have enough disks to maintain the RAID level. A disabled array is not accessible.

Table 2. RAID Level Reference Guide

Type	Description	Min. disks	Usable space	Advantage	Disadvantage	Application
RAID 0	Disk Striping	4	100%	Offers the highest performance	No fault tolerance - failure of one drive results in complete data loss	Temporary file, performance driven application.
RAID 1	Disk Mirroring	2	50%	Provides convenient low-cost data redundancy for smaller systems and servers	Useable storage space is 50% of total available capacity. Can handle 1 disk failure.	Operating system, backup, and transaction database.
RAID10	Striping with Mirroring	4	50%	High read performance and medium write performance with data protection for up to 2-drive failures	Useable storage capacity equals total capacity of all drives in the array minus two	Fast database and application servers which need performance and data protection

HighPoint Recommended List of NVMe SSDs and Motherboards

HighPoint maintains a list of NVMe SSD's and motherboards suitable for use with SSD7000 and SSD7500 series RAID controllers, and SSD6540 series RAID enclosures.
The documents are routinely updated and are available for download from the product category webpages.

SSD7105/SSD7202:
https://www.highpoint-tech.com/gen3-nvme-m2-bootable

SSD7140A/7101A/7104/7104F/7204:
https://www.highpoint-tech.com/gen3-nvme-m2-non-bootable

SSD7120/7180/7184:
https://www.highpoint-tech.com/gen3-nvme-u2-non-bootable

SSD6444 Enclosures：
https://www.highpoint-tech.com/ssd6444-overview

SSD6540 Enclosures：
https://www.highpoint-tech.com/ssd6540-catalog

SSD6540m Enclosures:
https://www.highpoint-tech.com/ssd6540m-overview

SSD7502/7505/7540：
https://www.highpoint-tech.com/gen4-nvme-m2

SSD7580A/7580B：
https://www.highpoint-tech.com/gen4-nvme-u2

SSD7749E：
https://www.highpoint-tech.com/ssd7749e-overview

SSD7749M:
https://www.highpoint-tech.com/ssd7749m-overview

Contacting Technical Support

FAQ's, technical articles, and trouble-shooting tips are available from our Support web page

https://www.highpoint-tech.com/support-and-services

If you require technical Support, please submit a support ticket using our Online Support Service.