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IGLOO SOFTWARE'S JOURNEY TO HIGH AVAILABILITY

Canadian SaaS company Igloo Software first switched to Jira for its development team of about 20 people. As the company grew, so did the rapid adoption of Jira by other teams including marketing, design, training, and support.

2

THE NEED TO SCALE JIRA

A system-wide outage led Igloo's Jira instance to be inaccessible to 85% of employees for their daily tasks. And because their Jira Server was set up as a Crowd User Directory for its Bitbucket and Bamboo server, no one could access their Atlassian applications.

The path to Jira Cloud migration

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SUCCESS

Igloo completed the migration by overwriting users instead of trying to merge them. Igloo was also able to spot inefficiencies before making required manual workflow configuration what was originally estimated.

3

THE DECISION TO MIGRATE TO CLOUD

To avoid and minimize impact to users caused by future downtime, Igloo evaluated their options between Jira Software Data Center and Jira Cloud.



WHAT IGLOO USERS TODAY LOVE ABOUT JIRA CLOUD



The notification hub

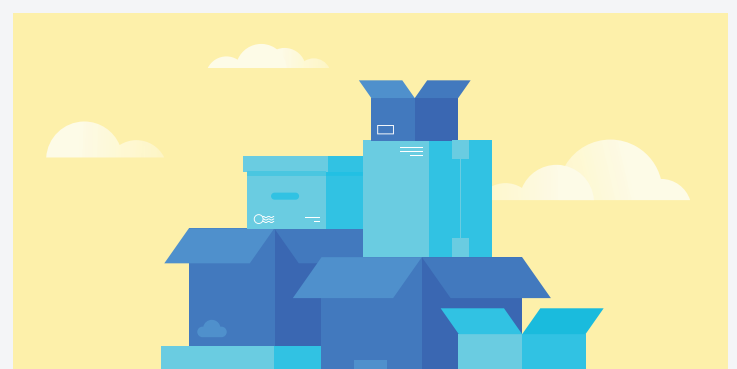


The UI and user experience Jira Cloud offers



The Jira mobile app

Move faster, improve productivity and say goodbye to manual server upgrades by moving to Atlassian Cloud. Confidently plan your migration with experts in place to help you at every step - from assessment to getting up and running in the cloud.



Contact Know Business today to learn more.

www.knowbusiness.com.au
support@knowbusiness.com.au
1800 00 TEAM
Level 5, 1 Moore St, CANBERRA ACT 2600

ABN: 38 627 873 974