



Simple Signature

Package Feature Comparison

Valid as of: 8/1/2026

Features	Starter	Standard	Premium
Unlimited Usage (Starter is 100/month)		√	√
Mobile and Desktop Use	√	√	√
In-Person Signatures	√	√	√
Emailed Signature Requests with Tracking		√	√

With signature requests, a licensed Simple Signature user can email (or text if you have a 3rd party texting app) a request for signature to a contact, lead, or custom record's email address. This person, outside of Salesforce, is able to then click on a link in the email and be directed to the Salesforce Site configured in your org (similar to a website) and sign the document without needing to be logged into Salesforce. These signees do not need a Simple Signature license.

Alternate Signature Options (Typed, Paper, None)		√	√
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In addition to using the mouse, or finger to sign a Simple Signature form, the option to have the user select a script font and type in their name is available, as well as the option to print out the form, sign with ink, and then take a picture and upload it, is also available. No signature, but rather acceptance through a button is also possible. And signature devices are discussed below.

Required Document Uploads			√
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When signing a form, we allow multiple required document uploads before the signature is accepted. For example, a picture of the signee, an ID or other required documentation can be required.

Signature Form Customization	√	√	√
Personalized Branding		√	√
Link to Salesforce Objects	√	√	√

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Document Generation		√	√
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Automatic generation attachment into Salesforce, and email of PDF (usually) with form fields gathered during signature process and signature image is available outside of the free edition.

Google Docs and Visualforce Templates		√	√
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Templates can be built easily using our Google Docs integration. Merge codes can be inserted in these Google Docs, both individually from the source record, and also in 1-many tables, in order to provide powerful merged documents to be saved as PDFs in Salesforce. Visualforce is also an option for customers comfortable with the coding needed. Both of these are available as an add-on hourly service if customers do not have the internal resources to build templates.

Integration with other document generation apps			√
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Integration with sDocs, Conga or other document generation apps is available using code that we can provide. This is not recommended, as our Google Docs integration is vastly preferred.

Signature Dashboards			√
Signatures Report (including Chatter Feed)			√
Topaz Signature Devices Support			√

Devices from <https://www.topazsystems.com/> integrate with our forms and can be used with some setup help from our team. Other signature devices have also been tested and work in a more general way.

Unlimited App Upgrades		√	√
Unlimited Bug Fixes		√	√
Direct Support Email		√	√
Direct Support Phone Number			√
Setup Configuration (Limited)		√	√
Implementation Help (Limited in Standard)		√	√
Premium Support			√
Assigned Account Representative			√
App Upgrade Management/Exclusion List			√

We push out minor updates to our app regularly, often weekly. Major updates are less common, typically one or twice per year, and clients will be notified of these in advance. However, clients with Premium licenses who wish to maintain their own update schedule can be put on our exclusion list, which means that we will not push out any updates to them, and only provide updates for them to install directly upon request.

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Coding Guidance and Light Troubleshooting		√
External System Integration Guidance		√
Salesforce Communities/Portals/Sites	√	√
Flow Support	√	√
Custom EULAs and SLAs (if needed)		√
Professional Edition Signature Form Hosting		√
Security and Compliance Assessments		√
Signature-related Business Process meetings (limited)		√
Support for Innovative Accounts (BETA/Unreleased Features)		√
Support for Large Accounts (250+ Licenses)		√
Support for Large Volume Accounts (10K/annual signatures)		√



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Package Support Comparison